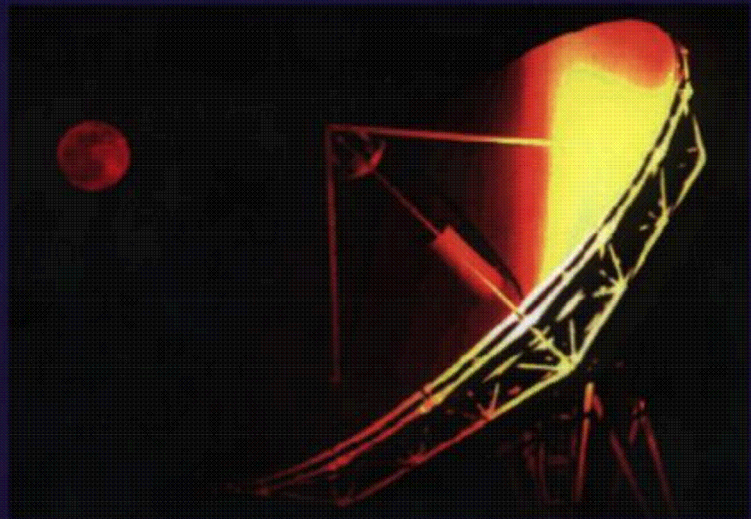
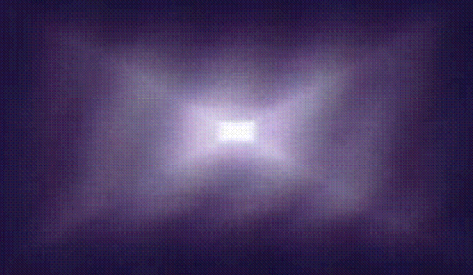


TL 9000 Quality System Implementation



EXCEL
PARTNERSHIP, INC.

DEVELOPED BY EXCEL PARTNERSHIP, INC AND THE QUEST FORUM GROUP

091500

STAT-A-MATRIX Institute

Certificate of Completion

This is to certify that

Michael Dowling

has successfully completed a training course in

TL 9000 Quality System Metrics

presented November 9-10, 2000

in San Francisco, California and thereby has satisfied the requirements
for receiving 1.5 Continuing Education Units.

I. Robert Marash

I. Robert Marash
Director, STAT-A-MATRIX Institute

